

## Arrival

Do visitors need a health certificate (i.e. a test) prior to arrival?

No

Do you perform temperature checks upon guests' arrivals?

Yes, to all guests

Do you ensure contactless check-in/check-out?

Yes, by using an app

Do the hotel's main entrance doors open automatically?

No

## Cleaning

Are the rooms left vacant for a minimum period of time after a guest checks out?

Yes, for 4 hours.

Is there an option for no in-room housekeeping during a guest's stay?

Yes

Do you allow fresh air to enter the rooms by leaving the windows open between departures and arrivals?

Yes

Does the cleaning crew wear appropriate personal protective equipment?

Yes

Do you sanitize the common areas?

Yes, daily

Are guests' luggage and belongings disinfected upon arrival?

Yes

Are luggage trolleys sanitized after each use?

Yes

Do you sanitize guests' keys/cards?

Yes

Do you provide thorough cleaning of the rooms?

Yes

Are all employees trained and monitored to follow a cleaning protocol?

Yes

Do you use disinfectants approved by regulatory authorities that kill the COVID-19 virus?

Yes

Do you use electrostatic sprayers with hospital-grade disinfectant to sanitize surfaces?

Yes

Do you disinfect high touch areas in guest rooms including light switches and door handles?

No

## Limitations

Are elevator rides limited?

There are no elevators

Is furniture in public areas arranged to allow more space for distancing?

Yes

Are guest rooms allowed to be accessed until check-in after they were cleaned?

No

Does the hotel operate at a limited capacity?

Yes, up to 90% of the rooms can be occupied

Does the hotel accept domestic bookings only?

No

Do you allow people who don't stay or work at the hotel to enter its premises?

No

Do you allow people who don't stay at the hotel to enter the rooms?

No

Have you altered check-in / check-out hours to allow more time between departures and arrivals?

Yes, New hours: Check-in: 00:00 - Check-out: 00:00

Other limitations

Αναλογα τις αφιξεις των πλοίων καρακ

## Accessories

Do you provide medical kits (masks, gloves and sanitizer) to the staff?

Yes

Do you provide medical kits (masks, gloves and sanitizer) to the guests?

Yes

Do you provide disinfecting wipes in each room?

Yes

Are there hand sanitizing stations throughout the hotel?

Yes

Is there a sanitizing sprayer for shoes outside each room?

No

Do you have any signage in lobbies to remind guests to maintain social distancing protocols?

Yes

Do you use physical distancing markers?

No

Do you use delivery robots to get stuff to guests' rooms?

No

Is there an individual air-conditioning/heating unit in each room (no central air-conditioning/heating system)?

Yes

If there are central air-conditioning/heating/ventilation systems, is air recirculation prevented?

No

Are carpets removed from guest rooms?

Yes

Are unnecessary items removed from guest rooms, such as decorative pillows, bed scarves, paper notepads and pens?

Yes

Are air purification and sanitization devices installed?

No

Are linens, towels and laundry washed in accordance with the official guidelines?

Yes

Is dirty linen bagged in the guest room to eliminate excess contact while being transported to the laundry facility?

Yes

## Food & Beverage Service

Do you offer pre-made boxed meals to guests?

No

Do you offer single-serve options instead of buffets for breakfast?

Yes

Do you offer contactless delivery for in-room dining?

No

## Protocols & Certifications

Do you follow any of these protocols or have you obtained any of these certifications?

✓ "Health First" certification issued by the Hellenic Chamber of Hotels / Ministry of Tourism in Greece

Has there been a person appointed to supervise the correct implementation of the measures?

Yes

Do you check temperature for all onsite staff on a scheduled basis?

Yes

Do your staff practice social distancing guidelines?

Yes

Are there dedicated isolation zones on property?

No

Do you have clear guidelines on how to handle suspected or confirmed cases of coronavirus (COVID-19)?

Yes

Is there a doctor available either on-site or on-call?

Yes

Are there any services currently unavailable due to health and safety issues (e.g. valet parking, airport transfer, spa, gym, indoor pool, conference rooms, coffee points, etc.)?

Όχι

Has the hotel closed during the pandemic?

No

Additional Information: